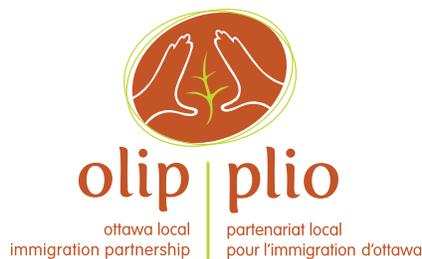




WELCOMING OTTAWA WEEK  

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SEMAINE D'ACCUEIL À OTTAWA



The 3<sup>rd</sup> Ottawa Immigration Forum:  
*Moving Forward on our Vision*  
*Building on our Accomplishments*

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Monday, June 22nd, 8:00am to 12:30pm  
Marriott Hotel, 100 Kent Street



Citizenship and  
Immigration Canada

Citoyenneté et  
Immigration Canada



# Acknowledgments

We acknowledge the contribution of the following individuals and organizations (in alphabetical order of last name):

Citizenship and Immigration Canada  
City of Ottawa

## **Collaborators**

Accurate Language Solution  
Aurelie Lacassagne  
Imprimerie DLR International Printing  
Maude Poulin and DESIGN GRAPHIQUE WEB + IMPRIMÉ  
OAK Computing  
Pathways to Prosperity: Canada  
STARFISH creative events + inspiration

## **OLIP Executive Committee +**

*who functioned as the Forum Planning Committee*

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Clara Freire  
Hindia Mohamoud  
Carl Nicholson  
Bill Shields  
Dick Stewart

## **City of Ottawa Team**

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Jephtée Elysee  
Stella Garcia  
Nicole Sullivan  
Natali Zuniga

## **Youth Futures**

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Mayor/Maire

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June 22<sup>nd</sup> 2015

On behalf of Members of Ottawa City Council, I am delighted to extend a warm welcome to the participants of the 3<sup>rd</sup> Ottawa Immigration Forum, where OLIP partners and community stakeholders will convene to launch the 2015 Welcoming Ottawa Week, as well as to discuss how Ottawa can best build on our accomplishments to move forward on our shared vision of a more prosperous and vibrant national capital strengthened by immigrants' contributions.

The Ottawa Immigration Forum provides a valuable opportunity for stakeholders from multiple sectors to celebrate Ottawa's progress with regard to the Ottawa Immigration Strategy, in addition to sharing ideas and insights on how we can remove barriers to allow new Canadians to succeed and prosper. The wealth of resources and intellectual capital brought together at the Forum are a testament to Ottawa's commitment to support the successful integration of immigrants, and to OLIP's effectiveness as a vehicle for channelling and strengthening community capacity to attract and integrate immigrants.

I am proud of the City of Ottawa's active partnership role - as a co-founder of OLIP - in developing Ottawa's shared goals, as defined in the Ottawa Immigration Strategy and the Municipal Immigration Strategy; and its accomplishments since the launch of these aligned Strategies. Numerous City departments have led strategic initiatives in collaboration with OLIP and its partners to make a real difference in the settlement and integration of immigrants in our community. I am confident that our collective achievements will serve as a solid foundation upon which to build new successes.

Allow me to convey my best wishes to everyone present for a very productive and rewarding gathering. I trust that the 3<sup>rd</sup> Ottawa Immigration Forum will mark another successful milestone in our journey towards our shared vision, and set the tone for the 2015 Welcoming Ottawa Week celebrations.

I thank Deputy Mayor Councillor Mark Taylor for representing me at this year's Forum.

Sincerely,

Jim Watson, Mayor/Maire

Le 22 juin 2015

Au nom des membres du Conseil municipal d'Ottawa, c'est avec un grand plaisir que je souhaite la bienvenue à tous les participants du troisième Forum sur l'immigration d'Ottawa. Des membres du Partenariat local pour l'immigration d'Ottawa et des intervenants communautaires s'y réuniront pour lancer la Semaine d'accueil à Ottawa 2015 et discuter de la façon dont la Ville d'Ottawa peut miser sur ses succès pour concrétiser notre vision commune, soit celle d'une capitale nationale dynamique et prospère qui s'enrichit de l'apport de ses immigrants.

Le Forum sur l'immigration d'Ottawa est, pour les intervenants de multiples secteurs, une occasion en or de célébrer les succès de la Stratégie de la Ville d'Ottawa en matière d'immigration et de partager idées et opinions sur les moyens de faire tomber les barrières qui compromettent l'épanouissement des nouveaux arrivants. L'abondance des ressources et du capital intellectuel qu'offrent les participants du Forum témoigne de l'engagement de la Ville à intégrer les immigrants ainsi que de l'efficacité du PLIO à concentrer et à renforcer la capacité d'Ottawa à les attirer et à bien les intégrer.

La contribution active de la Ville à la mise en œuvre des objectifs communs de la Stratégie de la Ville d'Ottawa en matière d'immigration et de la Stratégie pour l'immigration à Ottawa et toutes les réalisations qui en ont découlé me rendent, comme cofondateur du PLIO, très fier. De nombreux services municipaux ont mis sur pied des initiatives stratégiques en collaboration avec le PLIO et ses partenaires pour réellement aider les immigrants à s'établir à Ottawa et à s'intégrer dans notre communauté. Nos accomplissements collectifs sauront certainement inspirer nos prochaines réussites.

Permettez-moi de souhaiter à tous les participants un rassemblement des plus productifs et enrichissants. Je crois que le Forum de cette année nous permettra de nous rapprocher encore davantage de notre vision commune et donnera le ton aux célébrations de la Semaine d'accueil à Ottawa 2015.

Merci au maire suppléant et conseiller Mark Taylor de me représenter au Forum cette année.

Meilleures salutations.

# 3<sup>rd</sup> Ottawa Immigration Forum

## Background and Objectives

The Ottawa Immigration Forum is part of OLIP's governance system and approach, designed to celebrate OLIP partners' progress, enable reflection on challenges, and solicit community input into planned areas of action.

The first Ottawa Immigration Forum convened in October 2012; and in its first two years, the Forum was hosted annually by OLIP in collaboration with key partners such as the City of Ottawa and the *Reseau de soutien de l'immigration francophone de l'Est de l'Ontario*. As part of recent adjustments in OLIP governance, the Forum is now held every two years.

The 2015 Forum marks the end of the first five years of the OLIP partnership and coincides with the completion of the initial implementation phase of Ottawa Immigration Strategy (2011-2014). As such, the Forum will focus on the theme: *Moving Forward on our Vision | Building on our Accomplishments*. Specifically, the Forum will:

1. Bring attention to OLIP partners' concrete accomplishments, since the launch of the Immigration Strategy in 2011, in five sectors: 1) economic integration, 2) settlement and integration capacity development; 3) health and wellbeing; 4) language; and 5) education. Caroline Andrew and Carl Nicholson will provide an overview on how these accomplishments have moved Ottawa towards its shared vision and will reflect on the way forward.
2. Improve our understanding of the broad trends that have shaped recent policy changes at both the federal and provincial levels and are expected to affect Ottawa's medium term planning. Corinne Prince St. Amand's presentation on recent shifts in immigration policy and settlement programming in Canada will afford Forum attendees a greater understanding of the challenges and opportunities that the new policy and funding landscape offer.

At the provincial level, Cohen Langerak, Senior Policy Advisor at the Ministry of Citizenship, Immigration, and International Trade will convey his Ministry's plans to bolster Ontario's economy by leveraging the Province's diversity and international connections.

3. Recognize and celebrate the 2015 WOW Ambassadors, Ottawa citizens who have exemplified Ottawa's welcoming spirit.
4. Generate ideas on key areas of planned action.
  - Data and knowledge needed to understand the conditions that shape immigrant integration and allow us to gauge our collective progress towards our shared vision.
  - Tackling the mental health challenges facing immigrants and good practices that have proved effective elsewhere
  - What we need to think about to build a more welcoming city

The input offered by Forum attendees will feed into OLIP partners' planning for the next phase of action on the Ottawa Immigration Strategy.



# Forum Program

**8:00 a.m. Arrival, Registration, & Breakfast**

**8:15 a.m. Share Your Ideas on Making Ottawa a Welcoming Community**  
Interactive Engagement with Forum Participants

**8:55 a.m. Opening Remarks**  
Sarah Onyango, Forum Master of Ceremony

**9:00 a.m. Welcoming Remarks & Highlights of the Municipal Immigration Strategy**  
Mark Taylor, Deputy Mayor of Ottawa

**9:10 a.m. Trends and Policies Affecting Ottawa's Progress**

- Corinne Prince St. Amand, Director General, Integration-Foreign Credentials Referral Office, Citizenship and Immigration Canada
- Cohen Langerak, Senior Policy Advisor, Business Immigration Branch, Ontario Ministry of Citizenship, Immigration and International Trade

**9:45 a.m. Q & A Session: Speakers' Interaction with Forum Participants**  
Sarah Onyango, Forum Master of Ceremony

**10:00 a.m. The First Five Years of our Partnership: Learning, Accomplishments & the Way Forward**  
Dr. Caroline Andrew & Carl Nicholson, OLIP Executive Committee members

**10:20 a.m. 2015 WOW Ambassadors & the "Faces and Stories of a Welcoming City" Exhibit**  
Louisa Taylor & Sarah Onyango, WOW Co-chairs

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**10:30 a.m. Break**

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- 10:50 a.m. Small Group Discussions on Context & the Way forward**
- What do you think are the most important things Ottawa should focus on to make our City more welcoming?
  - Where do you think we can achieve the most progress if we act together?
- 11:15 a.m. Harvesting Ideas from Small Group Discussions**  
Bill Shields, OLIP Facilitator and Governance Associate
- 11:30 a.m. Expert Input in Planned Areas of Action**
- **How can Ottawa Leverage Administrative Data to inform Local Planning?**  
Dr. Michael Haan, Associate Professor, University of Western Ontario,  
Canada Research Chair in Population and Social Policy
  - **Tackling Mental Health Challenges among Immigrants & Refugees**  
Dr. Branka Agic, Manager of Health Equity  
Centre for Addiction and Mental Health (CAMH).
- 12:10 p.m. Q & A Session: Speakers' Interaction with Forum Participants**  
Sarah Onyango, Forum Master of Ceremony
- 12:25 p.m. Closing Remarks**  
Hindia Mohamoud, OLIP Director

# Speakers' Profiles



Mark Taylor  
Deputy Mayor of Ottawa  
City Councillor of Bay Ward

Councillor Taylor grew up on Moncton Road in the Queensway Terrace North neighbourhood of Bay Ward. He lived, went to school and has worked in Bay Ward almost all of his life.

Raised alone by his mother after his father's passing when he was just a year old, Mark saw the very real challenges that are still faced by too many of us today. Good friends and living in a helping community he learned, were so important in making sure nobody in our community is left out or left behind.

Together with his wife Christine, his daughter Sasha and stepdaughter Emily; Mark and his family continue to participate in our community and our city - trying to build on the very strong foundations of their shared belief that great communities are made by the daily contributions of many small acts.

## **In Business**

Mark has worked in a variety of business environments, most notably as partner and Chief Information Officer in a local High Technology firm in which he was part owner. With over \$1m in annual revenue and 30+ employees this experience in the business sector gave Mark a wealth of respect for our community's business owners and insight into the important role that business plays in helping to shape our community and promote the positive entrepreneurial spirit that drives our local and national economy.

## **Community History**

Believing in a community means being a part of it. Each of us involves ourselves somewhere, whether it's in the lives of friends and family - a cause or a charity

that means something special to us, or even in our daily involvement in the school life of our children. Over the years, Mark has had the pleasure of serving with his daughters soccer club as a parent volunteer and on the parent council of her school; with the Distress Centre of Ottawa and Region helping them to raise funds to support their important work; volunteering with the United Way Day of Caring; ringing the Holiday bells with the Salvation Army in our local malls and serving on the Pinecrest Queensway Community Resource Centre board of directors.

### **Working in Local Politics**

Mark was elected to Ottawa City Council in the Municipal Election of 2010 to represent Bay Ward in Ottawa's west end. Several years prior to this election, Mark had the opportunity to work in the office of then MPP Jim Watson who represented Ottawa West Nepean in which Bay Ward is located.

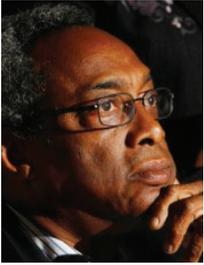


Caroline Andrew

Director, Centre on Governance, U of Ottawa  
OLIP Settlement and ICD Sector Table Co-Chair

Caroline Andrew is the Director of the Centre on Governance, School of Political Studies at the University of Ottawa. She studied political science at the University of British Columbia (BA), Laval University (MA) and the University of Toronto (PhD). Her research interests include urban development, municipal immigration and immigrant integration policies, gender and local governance, place-based policy and relations between community groups and municipal governments.

Recent publications include: «Federal Policies on Immigrant Settlement» (2011) with Rachida Abdourhamane Hima in E.Tolley and R.Young, *Immigrant Settlement Policies in Canadian Municipalities*, McGill-Queens, p.49-72; «Ottawa-Gatineau:Capital Formation » (2011) with Brian Ray and Guy Chiasson in Larry Bourne et al, *Canadian Urban Regions: Trajectories of Growth and Change* , Oxford University Press, p.202-235; «Federalism and Feminism: The Canadian Challenge for Women’s Urban Safety» (2010) in Melissa Hausman et al. *Federalism, Feminism and Multilevel Governance* , Ashgate,p. 83-96. Caroline Andrew is on the boards of the Lowertown Community Resource Centre and Women in Cities International and on the steering committees of the Ottawa Local Immigration Partnership and the City for All Women Initiative in Ottawa.



Carl Nicholson  
Executive Director, Catholic Centre for Immigrants  
OLIP Executive Committee

Carl Nicholson is the Executive Director of the Catholic Centre for Immigrants (CCI) and the Catholic Centre for Immigrants Foundation (CCIF) overseeing an annual operating budget of \$8.0M, and a staff of 85 people who serve 7,000 clients who are immigrants and/or refugees. Carl is a graduate of Carleton University and a Certified Fund Raising Executive (CFRE). He has an extensive background in the not-for-profit sector in leadership positions (37 years including 16 years in CUSO Africa). He has maintained his own successful fundraising and management consulting company since 1989.

Carl sits on several Boards including: Local Agencies Serving Immigrants (LASI); Treasurer of World Skills; President of the Ontario Council of Agencies Serving Immigrants (OCASI); the Executive of the Ottawa Local Immigration Partnership Council; Making Ottawa Safe Together (MOST); Treasurer of the Human Resources Sector Council for the Voluntary Sector; Vice President of Watercan (which delivers \$2M/year in clean water and hygiene to 3 East African countries); Co-chair of the Governing Council of the Welcoming Communities Initiative; and the Ottawa Police Services Board.

Carl has been recognized several times for his contributions to community. In 2003 he was recognized by United Way/Centraide Ottawa with a 'Community Builder Award' as part of the partnership Local Agencies Serving Immigrants (LASI); in 2004 Carl was given the 'Investing in People Award' by the Community Foundation of Ottawa and was awarded the "Diocesan Order of Merit " by the Roman Catholic Archdiocese of Ottawa; in 2006 Ottawa Life Magazine named him as one of the Capital's 50 top people who make a difference; in 2007 he was presented with the Lignum Vitae award by the National Institute of Jamaican Canadians. More recently Carl was recognized by the Social Planning Council of Ottawa with the Marion Dewar Defender of the Public Good award (2008), and he was the 2011 recipient of the Ottawa Community leadership award bestowed by the 'Dream keepers' in honour of Martin Luther King Jr.



Corinne Prince St-Amand  
General Director Integration-Foreign Credentials Referral Office  
Citizenship and Immigration Canada

Corinne first joined CIC 7 years ago as the Director General of the Foreign Credentials Referral Office (FCRO). She has served as the Director General for Integration Branch and the FCRO with Citizenship and Immigration Canada (CIC) since January 2013, a role that has expanded her connections to settlement partners across Canada.

Between October 2007 and December 2008, Corinne was the Director General of the Labour Market Integration Directorate at HRSDC, responsible for the work of the Foreign Credential Recognition Program, Labour Mobility, the Going to Canada Immigration Portal, and the Skills and Labour Market Information Division (National Occupational Classification system, occupational information and Essential Skills research).

Corinne graduated with a Bachelor of Social Science from the University of Ottawa in 1985 and received her Bachelor of Laws from the University of Calgary in 1991.

Corinne grew up in northern Saskatchewan and now makes her home in Chelsea, Quebec, with her two children.



Louisa Taylor  
WOW Co-Chair

Louisa Taylor is an award-winning journalist and communications consultant recognized for her reporting on immigration, health, community and international development. Born and raised in Ottawa, Louisa has also lived in Toronto, Montreal and Dar es Salaam, Tanzania. Her work has appeared in the Ottawa Citizen, the Toronto Star, The Economist and NewCanadianMedia.ca. A passionate community catalyst, Louisa can often be found organizing events around her favourite themes of storytelling, diversity and innovation. She is one of the co-founders and co-ordinators of The Travers Debates, a popular fundraiser on Parliament Hill that brings journalists and politicians together to support a foreign reporting fellowship. More recently, Louisa created Datafest Ottawa, Canada's first hackathon on migration issues, an exciting weekend of creative collaboration between journalists, settlement workers, researchers, web developers and software engineers Louisa says:

“ I was honoured and excited to be invited to co-chair Welcoming Ottawa Week. It's a fantastic opportunity to bring old and new Canadians together to celebrate what we have in Ottawa, and look ahead to the great city we're building. ”



Sarah Onyango  
WOW Co-Chair

A translator by trade, Kenyan-born Sarah Onyango is a well-known fixture on Ottawa's community media scene. She hosts the monthly African cultural program Fontonfrom, on Rogers TV Cable 22 – Ottawa as well as the weekly radio programs, Black on Black and Afrika Revisited on CHUO 89.1FM (University of Ottawa community radio). She is very active in the Black community in Ottawa, and has done a great deal to promote its people, organizations, causes and events. To make it easier for the Black community to stay connected, Sarah created a website called BlackOttawa411 which has become a virtual community “hub” of sorts. In addition to volunteering as a radio and television host and producer, Sarah has emceed and helped organize various community events as well as diplomatic functions. Sarah is also a board member of Black History Ottawa, where she is responsible for public relations and outreach activities. Since 2008, Sarah has also been a member of the United Way/Centraide Ottawa Community Builder Award Recognition team. Sarah says:

“ I am thrilled and proud to have been asked to be a 2014 Welcoming Ottawa Week co-chair! This community-building initiative provides an ideal platform for Canada's capital city to show off one of its most precious resources: its people! What a fabulous way to celebrate the many diverse immigrant experiences and contributions that make Ottawa such a dynamic city! ”



Dr. Michael Haan  
Associate Professor  
University of Western Ontario and Canada Research Chair in  
Population and Social Policy

Dr. Michael Haan (PhD, University of Toronto, 2006) is an Associate Professor and Canada Research Chair in Population and Social Policy at the University of New Brunswick. From 2005-2010, Dr. Haan held an academic appointment at the University of Alberta, where he was Winspear-Archer Research Fellow in Immigration and Social Policy. He is also research associate at the Prentice Institute for Global Population and Labour at the University of Lethbridge, and at the McGill Centre for Population Dynamics.

His research interests intersect the areas of demography, immigrant settlement, labour market integration, and data development. Dr. Haan is widely consulted by provincial and federal governments for policy advice in the areas of immigration, settlement services, the Canadian labour market, and population aging. In collaboration with the Canadian Foundation for Innovation, the Government of New Brunswick Executive Council Office, and the New Brunswick Regional Development Corporation, he is co-director (with Ted McDonald, UNB Economics) of the newly established New Brunswick Institute for Research, Data and Training. This institute uses administrative data to provide an evidence base for provincial public policy.

Dr. Haan is currently investigator or co-investigator on over six million dollars of research focused on immigrant settlement, developing welcoming communities, and identifying the factors that predict successful retention of newcomers. Since receiving his PhD in 2006, he has already published over 50 articles and reports on these topics. As of July 2015, he will be moving to the University of Western Ontario to join the department of Sociology.



Dr. Branka Agic  
Manager of Health Equity  
Centre for Addiction and Mental Health

Branka Agic, MD, PhD, is the Manager of Health Equity at the Centre for Addiction and Mental Health (CAMH). Branka holds a PhD in Health and Behavioral Sciences and a MHSc in Health Promotion with the Collaborative Program in Addiction Studies (CoPAS) from the University of Toronto along with a Medical Degree from the University of Sarajevo, Bosnia and Herzegovina.

Her primary interests are in the area of mental health and substance use among immigrants, refugees, ethno-cultural and racialized groups. Branka is the PI on the Citizenship and Immigration Canada-funded Refugee Mental Health Project and a Co-PI on the Mental Health Commission of Canada-funded The Case for Diversity project. She serves on the Board of Directors of the Canadian Centre for Victims of Torture (CCVT) and is a member of the UNHCR Regional Beyond Detention Strategy Working Group.





Bill Shields

OLIP Facilitator and Governance Associate

OLIP Associate in Facilitation and Governance

For the past twenty years, Bill has provided organizational consulting support to organizations in the non-profit and public sectors. For ten of these years Bill was a founding partner in the collaborative work group and now practices as an independent consultant. Prior to establishing his consulting practice, Bill served as the Executive Director of a national professional association, The Royal Architectural Institute of Canada, for twelve years.

Bill's formal education involved undergraduate studies in Literature, Psychology and Theology. He received a B.A. (English) from the University of Ottawa and a Bachelor of Theology degree from St. Paul University, Ottawa. Over the past fifteen years, Bill has been engaged in an intensive program of self-directed study in the areas of adult education, personal development, organizational learning and leadership. Bill is currently a member of the Association for Creative Change in Organizational Renewal and Development; and the Organizational Development Network of Ottawa.



Hindia Mohamoud  
OLIP Director

Hindia Mohamoud has close to twenty years of experience with building community solutions through research, partnership development, and program design. She is currently the director of the Ottawa Local Immigration Partnership, where she is responsible for facilitating the establishment and implementation of community-wide vision and strategy for improving the settlement and integration of immigrants in Ottawa.

Previously, she worked as the director of research at the Social Planning Council and as a director of impact and investment at United Way/Centraide Ottawa. Hindia's academic background is varied - she holds a Master's degree in economics from the University of Ottawa and various diplomas in business, management, technology, and communication. She is also fluent in four international languages, including both official languages. Hindia is widely engaged with local social development process and activities. For example, she is a member of the City for all Women's Initiative (CAWI) and a regular volunteer at a local food bank.



#2015WOW  
#2015SAO

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#Ottawa

# Our Strength is our Partnership



Citizenship and Immigration Canada

Citoyenneté et Immigration Canada



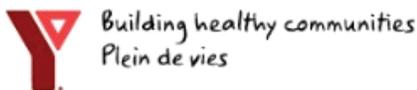
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